



## Campus Emergency Blue Phones



ITS supported the successful installation of 33 emergency blue phones across campus recently.

“It was a cooperative effort all the way,” notes Information Technology Services CIO, Luis-Pablo Grijalva. “We partnered early on with the Campus Security Division and the Telephone Office which brought about the best results. While ITS is very focused on enhancing the information security of the university,

there is nothing that takes more precedence than supporting the personal safety of our students, faculty and administration.”

### Using Blue Light Phones

The Blue Light Phone boxes located across campus may be identified by the square blue lighted phone. To operate, just open the box and press the red button located inside the box. By pressing the red button, your call is immediately connected to the DPS Dispatcher's Office on campus. In the event that an attacker pulls you from the phone, the system is designed to tell the dispatcher where you are located (i.e., the phone from which you called). Immediately, an officer will be dispatched to your location.

### Campus Map of Blue Phones

Please note where the phones are located on campus:  
[http://www.pvamu.edu/Include/Telephone\\_office/Compus%20Map\\_Blue.pdf](http://www.pvamu.edu/Include/Telephone_office/Compus%20Map_Blue.pdf)

### Personal Safety Escorts

Blue Phones can also be used to request a campus security escort. From a cell phone, escorts are available by calling the Department of Public Safety at (936) 261-1375. The Security Division has a host of personal safety information and tips on their web site. Be sure to check out the Tips and Awareness Section:

<http://www.pvamu.edu/pages/2304.aspif>

### Numbers To Know:

**Campus Police: 4-911**  
**City of Prairie View Police: 8-911**  
**DPS Dispatch: 936-261-1375**  
**Anonymous Tipline: 936-261-2222**

## Print Conservation *New Green Initiative*

### Support Cost Savings and Going Green

As of January 20, 2009, Prairie View implemented its print quota policy, which now tracks student's print jobs by logon ID. The new policy applies to all printing at the following facilities:

- Student Computing Ctr., Coleman Library, Rm. 210
- Farrell Hall
- Nursing Student Computing Ctr. (Houston Med area)

### When You Run Out

Students are allowed **600 printed pages per semester**, which meets more than most students print needs. Additional print quotas can be purchased by contacting the Cashiers Office at 936-261-1903. They are located in W.R. Banks, Room 124.

### Use It or Lose It

Print units do not roll over from semester to semester, so estimate accurately when you buy extra printing quotas.

## Printing FAQs

### Answers to Your Questions

#### What is a printing quota?

At the start of each semester, each registered student receives 600 Printing Units which is the equivalent of 600 pages of free printing. Printing done on PVAMU's networked Student Computing Center (SCC) printers is tracked and logged electronically. If a student uses up his or her 600 free Printing Units before the end of the semester, they cannot print until additional Printing Units are purchased.

#### Why do we have a printing quota?

The amount of printing continues to escalate every semester as students print more web pages, emails, and “fun stuff” beyond necessary academic assignments or research. This has exponentially increased the cost of printing supplies, paper, toner cartridges and printer maintenance which are the basis for the Printing Unit. During the 2007-08 school year, a strategic planning committee reviewed various practical and standardized methodologies that are designed to help off-set rising printing costs. The committee reviewed the amount of printing the average student does, and printing policies at other Universi-

## Print FAQs Continued

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ties. To ensure students have the necessary printing resources to complete their assignments and research, the committee decided that we needed a policy to address the instances where students exceed printing more than 600 pages per semester. This policy was reviewed and approved for implementation in January, 2009.

### Why is the quota 600 pages?

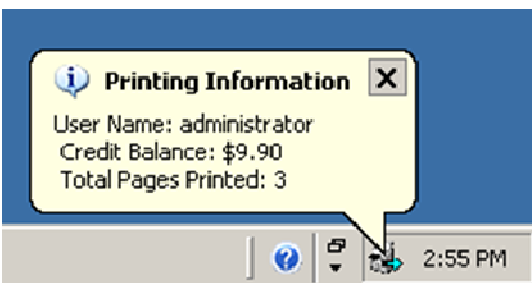
Most students printed less than 600 pages during the 2007-08 school year. The printing logs, showed that 85-90% of PVAMU students printed less than 600 pages each semester, and over half the students printed less than 100 pages. However, a small percentage of students were responsible for a fairly large share of the printing. To provide equitable access to our limited printing resources, and to encourage responsible use of printers, a 600 page quota was established.

### Does this apply to all computer labs on campus?

Print Manager is installed in the Student Computing Centers (SCC), J.B. Coleman Library-Room 210, Farrell Hall, the College of Nursing (Houston Medical Center area), and Northwest Campus (Spring Texas). These are general computing labs, not department-specific, and open to all currently registered PVAMU students.

### How do I check my printing balance?

The End User Inquiry Tool (EUIT) will assist students in understanding what is occurring with their printing. It allows users to view their current balance, and it will also notify them when and why a print job has been restricted. Mouse over it, or double click on it to view balance information. The dialog below is an example of what students will see when checking their balance:



### How do I know my printing balance is getting low?

The EUIT will open a pop-up window when a user's job has been restricted, paused, or if their balance is low. See the example above.

### What happens when my printing balance is zero?

When your print balance is zero, no further printing will be allowed for the semester unless additional units are purchased. The EUIT will open a pop-up window alerting the user of a zero printing balance.

### What happens to my printing balance at the end of the semester?

All printing balances left at the end of the semester are erased when the quotas are reset for the next semester. Quotas will be reset by ITS the first day of each semester. Printing balances may not be transferred or carried over to the next semester.

### What do I do if I have a problem printing and am charged for it?

You are responsible for your print jobs. If you send a print job more than once, or print a very long document without realizing it, you are still responsible for the printing charges.

### How can I make the best use of my printing quota?

Check out the printing tips posted on the ITS web page ([www.pvamu.edu/its](http://www.pvamu.edu/its)) and/or consult any of the Lab Assistants in the Student Computing Center (SCC), J.B. Coleman Library-Room 210, Farrell Hall, College of Nursing (Houston Medical Center area), and Northwest Campus (Spring Texas).

## Meet Reda Wisa

### Systems Administrator, ITS

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Reda Wisa has been a SunGard employee since 2007 and is currently the System Administrator for Information Technology Services at PVAMU. He manages the Active Directory environment and its integration with all other systems. He also helps other PVAMU system administrators to manage their departments and schools under the AD Organization.

Mr. Wisa has a Bachelors of Science, in Computer Technology and a Masters in Computer Systems and Applications. He has worked in the Information Technology field for twelve years. During that time he spent eight years as an adjunct instructor for Microsoft. He works hard reading and studying to stay on the cutting edge of emerging new technologies.

Reda has lived in Houston since 2007 with his wife and two children, a boy and girl. His wife has a degree in Architecture and is employed with a Houston area Architectural firm.

Reda enjoys reading, listening to music, and especially playing with his two children.